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Appointment Scheduling

Our practice will make every attempt to schedule a patient using the following guidelines:

- When calling in for a same day appointment you will receive the next available appointment. If the next available appointment is not within 24 hours your call will be transferred to the nurses for further medical management/triage.
- If you are calling to schedule a well-child physical exam and have Gateway, Access, Unison, Care Source, Ohio Medicaid, or UPMC For You insurances, please check with the insurance company to make sure that your child is due for an exam to prevent being billed for services that would normally be covered by the insurance.
- We will make every effort to see all sick appointments within 24 hours. All major emergencies are to be directed to the nearest emergency room. Minor emergencies that can be addressed by our office (i.e. asthma flare-ups, minor sprains and strains) will be instructed to come straight to the office ASAP.